

William Ransom

Systems Librarian, Assistant Professor

J. Edgar & Louise S. Monroe Library, Loyola University New Orleans

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Education

Master's Degree in Library and Information Science

Texas Woman's University, August 2012

Bachelor of Arts in the Humanities

Trinity University, May 2005

Library Experience

J. Edgar & Louise S. Monroe Library, Loyola University New Orleans

2023-Present Systems Librarian, Assistant Professor

- Maintain integrated library system, including coordinating software upgrades, performing regular tasks such as user record uploads and fines reports, and updating circulation functionality.
- Manage access to electronic resources, including maintaining the library's discovery layer and proxy service and resolving issues affecting online resource access.
- Coordinate with faculty in liaison areas to provide library instruction on information literacy, research, and technology.
- Identify and select information resources in liaison areas for purchase of subscription to maintain and improve subject area collections.
- Lead Library Web Team in maintaining and improving library website.
- Explore new developments in library systems, engage in testing to evaluate them, and coordinate planning and training to ensure effective implementation as necessary.

2017-2022 Information Resources Coordinator

- Maintain subscriptions to print and electronic information resources, including ensuring access, communicating with vendors, and payment of invoices.
- Purchase monographs and other library materials, including order tracking and receipt and payment of invoices.
- Compile usage statistics for electronic resources and lead annual review of serials and database subscriptions to determine any cancellations.
- Continuously evaluate information resources expenditures relative to budget, including projected expenses over the course of the fiscal year.

St. Tammany Parish Library System

2015-2017 Library Associate II - Receiving Associate

- Receive and perform initial processing on all new materials for STPL system.
- Route items between system branches for holds or returns.

2014-2015 Library Associate I

- Perform all circulation functions, including patron account maintenance.
- Perform shelf maintenance, including shelf reading and shifting as necessary.
- Provide assistance to patrons, including technological instruction as requested.

Mary and Jeff Bell Library, Texas A&M University Corpus Christi

2013-2014 Library Associate II - Interlibrary Loan Supervisor

- Manage interlibrary loan department, including processing and filling all lending and borrowing requests.
- Communicate with other libraries to resolve shipment issues as necessary.

2008-2013 Library Associate I, Access Services

- Perform all circulation functions, including patron account maintenance.
- Supervise approximately twenty five student employees, including hiring, scheduling, evaluating, and disciplinary actions.

Service

Professional Service

Reviewer, *The Reference Librarian* (2023-Present)

University Service

Loyola University New Orleans

Dean of Libraries search committee (2023)

University Committee on Internal Grants (2023-Present)

Library Service

Monroe Library

Library Web Team (2019-Present)

- Chair, 2023-Present

Assessment Team (2022-Present)

Usability & Access Team (2022-Present)

Teaching & Learning Team (2023-Present)

Leadership Team (2023-Present)

Bell Library

Policy Committee (2008-2010)

Publications Committee (2008-2010)

Safety Committee (2010-2014)

- Chair, 2011-2014

Marketing, Promotions, and Projects Committee (2010-2014)

Technology Committee (2011-2014)

LibGuides Steering Committee (2012-2014)

Presentations

“Switching From Campus-Hosted to OCLC-Hosted EZproxy: A Cautionary (But Not All That Cautionary) Tale.” With Lucy Rosenbloom. LOUIS Users Conference. October 18, 2023.

“The Tribulations of Quantification: An Airing of Grievances on Usage Statistics.” Learning with LOUIS Professional Development Series, online. November 17, 2022.

“Digital Accessibility and Equity: Building and Retrofitting Online Resources to Level the Playing Field.” With Victoria Elmwood. LOUIS Users Conference. October 13, 2022.

“What A Tangled Web(site) We Weave: Leveraging University Resources To Enhance User Experience On The Library Website.” With Victoria Elmwood, Elizabeth Joan Kelly, Jessica Perry, Lucy Rosenbloom, and Michael Truran. LOUIS Users Conference, online. October 6, 2020.

“A Practical Guide to Troubleshooting Electronic Resource Access Issues.” With Lucy Rosenbloom. LOUIS Electronic Resource Manager's group, online. February 18, 2020.

“Obtaining Copyright Approval for Electronic Reserves and Blackboard.” With Sarah Sutton and Denise Landry-Hyde. Presented to Texas A&M University Corpus Christi faculty workshops multiple times from 2012-2014.

Teaching Experience

Monroe Library

First Year Seminar and Liaison Area Instruction:

- Chemistry (Librarian Liaison, 2024-Present)
- Criminal Justice (Librarian Liaison, 2023-Present)
- Mathematics & Computer Science (Librarian Liaison, 2024-Present)
- Political Science (Librarian Liaison, 2023-Present)
- Sociology (Librarian Liaison, 2023-Present)
- Teacher Education (Librarian Liaison, 2023-Present)